

Case Study

John Lewis, Cribbs Causeway in Bristol, UK

Ampac, in conjunction with Frocester Group protects John Lewis at Cribbs Causeway, Bristol UK, one of the premier retail venues in the Southwest of England.

The Mall at Cribbs Causeway is one of the largest and most recognisable shopping complexes in the country and is one of the flagship locations for the John Lewis/Waitrose partnership.

As part of this partnership contract, which includes ongoing maintenance and upgrade of the retailer's Fire Alarm Systems, a new fire detection system with a network of Ampac FireFinder^{PLUS} panels was installed and commissioned by Frocester Fire and Security team.

Location: Bristol, UK

Sector: Retail

Products: FireFinder^{PLUS}

Completed: 2022

The Challenge

- Large site spread over multiple floors
- Work needed to be carried out outside of trading hours to ensure as little disruption as possible

The Solution

Ampac provided a fire detection system, that included a network of FireFinder^{PLUS} Addressable Fire Alarm Control Panels and detectors.

The system comprises of nearly 1,400 Discovery devices, distributed across 7 panels on 23 loops, with 2 repeaters and a link to a CST paging system.

Ampac's single point programming feature allowed the Frocester engineering team to make alterations to the system configuration and upload the new configurations to the entire system in under 15 minutes.

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Cribbs Causeway is one of the biggest and most complex projects within the John Lewis & Partners network. We were delighted to be awarded this project, and I'm proud that the Frocester Fire Team were able to hand over a system that met all the requirements for the partnership.

We've been a system partner of Ampac for many years. The level of support and expertise is great and enables us to deliver large and complex systems to our customer base across the UK.

James Joyce, Frocester Fire & Security

