

Date: 13th September 2021

Subject: Product Obsolescence Notice

Dear Valued Customer,

For the last twenty-three years Ampac has continued to manufacture and supply the “FireFinder” control and indicator panel to our customers across the globe for new and existing fire detection system installations.

Over the last five years, we have experienced many challenges due to electronic technology changes and components becoming difficult to purchase which have had various impacts on our ability to continuously manufacture the product.

Unfortunately, with the recent global pandemic and economic situation these challenges have escalated to levels not seen before and the list of components used in the FireFinder that are now discontinued is ever growing. In addition to this there has been a general global escalation in the cost and lead time of many components which are required for ongoing manufacturing.

For these reasons Ampac has decided to formally announce that the FireFinder range of panels will be made obsolete.

As part of Ampac’s continuous commitment to our customers we are offering a last time buy for a strictly limited selection of Fire Finder panel product codes. Customers should contact their local customer support office for further information regarding the available product codes. Orders for the last time buy will close as of 1st November 2021.

After this date replacement parts will be available whilst electronic components remain available, and manufacturing remains viable. Alternatively, our sales team will be happy to discuss panel and system upgrade solutions to our “FireFinder Plus” range of control and indicating panels.

Please note that Ampac’s standard warranty terms will be applicable to any last time buy panels and parts.

We apologize for any inconvenience this announcement may cause and remain eager to meet your future requirements.

Should you have any questions about this notification, please do not hesitate to contact your local Ampac Customer Support Office and Sales team.

Yours thankfully,



Adam Skellham
Global Product Manager