

Ampac Europe Limited Privacy Policy

Ampac Europe Limited is part of Halma plc. This privacy policy explains how we use any personal information we collect about you or your organisation when you use any of our websites, register for information at exhibitions or seminars we may attend or make a credit application.

Topics:

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What information do we collect about you?

We collect information about you and or your organisation when you register with us or place an order for products or services. We also collect information when you voluntarily complete customer surveys, provide training feedback, make a product, training or software request online or make an application for a credit account. Occasionally we may attend industry related exhibitions, conferences and seminars and collect information through product or service enquiries. Website usage information is collected by cookies.

Nearly all of the information we collect will come directly from you or your organisation.

The personal data relating to you and your organisation we routinely collect includes:

- Name
- Address
- Email address
- Telephone number
- Role and professional details
- Account details and order history
- Customer survey responses
- Marketing preferences
- Training feedback

If you visit our website, we may collect your IP address and information about your device and browser. We also use Cookies on our website (please see Cookies section below).

How will we use that Information?

We collect information about you or your organisation to process your orders, manage your account and if you agree, to send you information by mail or email about other products, services or organisation we think may be of interest to you.

We use information collected from our websites to personalise your visit or respond to your online requests. We may pass on your personal information to other Halma plc companies so they may offer you their products or services.

Ampac Europe Limited will not share your information for marketing purposes with companies outside the Halma plc.

In processing your orders, request or application for a credit account, we may send your details to and also use information from credit reference or fraud prevention agencies.

We will also use personal data where necessary to fulfill our legal obligations and exercise our legal rights.

Lawful grounds

Under the General Data Protection Regulation (**GDPR**) and other national data protection laws we are required to have a lawful ground for our use of your personal data.

Contract

If we have a contract with you as an individual, our lawful ground for using your personal data when providing you with products and services is the performance of our contract.

Legitimate interest

If you are acting on behalf of an organisation, our lawful ground for using your personal data to provide your organisation with products and services is our legitimate business and commercial interests.

If you complete a customer survey or provide feedback to us, our lawful ground for using your personal data is our legitimate business and commercial interests.

We use essential Cookies and tracking to make our websites run properly (please see Cookies section below). Our lawful ground for any personal data processed as part of our use of cookies and tracking is our legitimate business and commercial interests.

We may use your personal data to review and develop how our services are provided. Our lawful ground for using your personal data to review and develop our services is our legitimate business and commercial interests.

We will **not** use your personal data for our legitimate interests if there is any unfair impact on you.

Consent

Our legal ground for sending you direct marketing is consent. You may withdraw your consent at any time (please see Marketing section directly below).

Marketing

From time to time we and the Halma Plc group would like to send you information about our products and services and other companies in our group which may be of interest to you. If you have consented to receive this marketing information, you may opt out at a later date.

You have a right at any time to stop us from contacting you for marketing purposes or from giving your information to other members of the Halma plc group. If you no longer wish to be contacted for marketing purposes, please unsubscribe or contact us using the details below.

Sharing personal data

We share personal data with the following types of service providers:

- IT providers and developers
- Halma plc group companies and affiliates
- Business partners
- Professional service providers (for example, accountants and lawyers)

Reorganisation

We may share any personal data we hold with potential buyers, Halma plc group companies and/or business partners where necessary and appropriate for a reorganisation, restructuring, merger, sale or transfer of assets involving Halma Plc or our services.

Regulatory and legal

We share personal data where necessary with:

- Regulators and other official authorities
- Law enforcement and fraud prevention agencies
- Independent adjudication services
- Courts

We will also share personal data where necessary to establish, exercise or defend our legal rights.

Automated decision-making

We do not make any decisions that have significant legal consequences solely by using automated decision-making.

Data retention

We only keep personal data for as long as necessary for our business purposes and up to up to a further ten years where necessary to protect our legal interests.

We will only keep personal data for longer periods where necessary for our regulatory obligations or other legal purposes.

International transfers

We routinely transfer personal data from the European Economic Area (EEA) and United Kingdom (UK). Where we transfer personal data outside the EEA or UK to a country that has not been recognised as providing an adequate level of data protection, we use approved standard contractual clauses unless we have identified another appropriate safeguard or a relevant exemption.

Where other jurisdictions have similar restrictions on international transfers of personal data, we implement similar safeguards or exemptions.

Rights

Exact rights will vary depending on jurisdiction and circumstances, but individuals present in the EEA and UK generally have the following rights:

- **Information** about how we use personal data (which is what this notice is for)
- **Access** to personal data
- **Object** to the use of personal data (including the sale of personal data to other companies)
- **Erasure** of personal data (also known as the “right to be forgotten”)
- **Portability** of personal data
- **Withdraw** consent where our use of personal data is based on consent
- **Rectification** of personal data
- **Restriction** of personal data
- **Complain** to a supervisory authority

Please be aware that these rights are not absolute and there may be some situations in which they cannot be exercised or are not relevant. You can find out more information about GDPR rights on the UK Information Commissioner’s [website](#).

You will not be treated differently or discriminated against for exercising any of your rights.

Cookies

Cookies are text files placed on your computer to collect standard internet log and visitor information. We use this information is used to track visitor use of our websites and ensure our websites operate efficiently.

You can set your browser not to accept cookies but some of our website features may not function as a result.

If you do not provide personal data

Where we need personal data and it is not provided, we may not be able to provide services to you.

Other websites

Our websites may contain links to other websites. This privacy policy only applies to this website and other Ampac Europe Limited websites, so when you link to other websites you should read their privacy policy.

Changes to our privacy policy

We keep our privacy policy under regular review and will place any updates here on this page. This privacy policy was last updated April 2021.

How to contact us?

Please contact us if you have any questions about this privacy policy or information we hold about you:

Ampac Europe Limited

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